## TRAN PLASTIC SURGERY LLC

DIPLOMATE AMERICAN BOARD OF PLASTIC SURGERY MEMBER AMERICAN SOCIETY OF PLASTIC SURGEONS

### **PATIENT INFORMATION**

LAST NAME:		
FIRST NAME:		
ADDRESS:		
CITY:		
WORK PHONE:		
CELL PHONE:	-	
PREFERRED METHOD OF CONTACT:_		
EMAIL:		
D.O.B: S		
HEIGHT: WEIGHT	`. 	
MARITAL STATUS:		
REASON FOR CONSULTATION:		
EMPLOYER:		
OCCUPATION:		
EMERGENCY CONTACT:		
PHONE:		
RELATIONSHIP TO PATIENT:		
FAMILY DOCTOR:		
PHARMACY NAME:		
ADDRESS:		 
WHO REFERRED YOU TO OUR OFFICE		

# PLEASE ANSWER THE FOLLOWING QUESTIONS. WRITE "NONE" IF THAT IS SO, OR "DON'T KNOW" ON THE LINE PROVIDED IF YOU ARE UNSURE

Please list any medical problem(s)
Please list any medications you are taking, including vitamins/supplements:
Please list any allergies to any medication, foods, or latex:
Please list any birth control pills or birth control implant/device:
Number of pregnancy C-section Live Birth
Please list any previous surgery & the month & year of the surgery??
Please list any previous PLASTIC SURGERY & the month & year of the surgery??
Do you <b>smoke or vape or use any nicotine product?</b> YES NO If yes, how often?
Do you consume <b>alcoholic beverages?</b> YES NO if so, how often?
Do you <b>use marijuana</b> ? YES NO if so, how often?
Do you <b>use any other illegal substances</b> ? YES NO if yes, please list
Do you have diabetes? YES NO
Do you have high blood pressure? YES NO
Have you ever had a stroke or a heart attack? YES NO
Do you have asthma or any breathing/lung problems? YES NO if yes, please list

Do you have a history of sleep apnea? YES NO
Do you have kidney or liver problems? YES NO if yes, please list
Do you have a history of being HIV positive? YES NO If yes, please list current
medication
Do you have any bleeding or clotting problems? YES NO
Do you have a history of blood clots? YES NO If yes, please list:
Do you have any blood disorders? YES NO If yes, please list:
Have you had or tested positive for hepatitis? YES NO
Does your family have a history of blood clots or bleeding problems? YES NO
Would you accept blood in an emergency? YES NO
Do you have any disease, condition or illness not listed? YES NO if so, please list
I CERTIFY THAT THE ABOVE INFORMATION IS COMPLETE AND ACCURATE.  Patient's Name:
Signature:
Date:

### **NOTICE TO ALL PATIENTS**

Your health plan has specific regulations you must follow in order for you to avoid liability from full payment on services rendered by our physician.

**PAYMENT METHODS:** We accept cash, money order, ACH payment, Zelle transfer, major credit cards, CareCredit, and PatientFi.

APPOINTMENT CANCELLATION POLICY: Please be courteous and call us if you cannot make your scheduled appointment 48 hours in advance. This allows us to see other patients who may be in need of our services. You will be charged the consultation fee of \$50 if you fail to show up to your appointment and do not cancel your appointment at least 24 hours in advance.

**FORMS:** There is a charge of \$25 to complete any forms including FMLA, work, disability, jury duty or school.

**MEDICAL RECORD:** For any medical record request, there will be a fee of \$1.00 per page for the first 25 pages, and \$0.25 per page for each additional page, and postage cost.

**BILLING FEE:** Co-payments, co-insurance, and deductibles are payable at the time services are rendered. All Cosmetic Consultations have a fee of \$50 due PRIOR to the time of service.

**TEST RESULTS:** The surgeon may require a follow-up visit to review and discuss any diagnostic testing or pathology results.

Please familiarize yourself with every rule of the health insurance plan you are enrolled in. Your insurance company will mail a summary of charges, payments, denials or requests for further information. Please review all insurance correspondence.

I have read and understood the above information.

Patient's Na	ame:		
Signature:			
Date:			

## **Notice of Privacy Acknowledgement**

I understand that under the Health Insurance Portability and Accountability Act (HIPAA), I have certain rights to privacy regarding my protected health information. I acknowledge that I have received or have been given the opportunity to receive a copy of your Notice of Privacy Practices. I also understand that this practice has the right to change its Notice of Privacy Practices and that I may contact the practice at any time to obtain a current copy of the Notice of Privacy Practices.

Patient's Name:
Signature:
Date:
HIPAA AUTHORIZATION FORM
I acknowledge that due to HIPAA laws, my doctor is required to obtain a written consent to disclose any Private Health Information in the presence of anyone other than myself. <b>Please check the corresponding line:</b>
<b>★</b> I ALLOW Tran Plastic Surgery LLC to discuss details of my medical records/financial records with (Please print the name of an authorized family member).
<ul><li>(Please print the name of an authorized family member).</li><li>o Relationship of authorized person to patient</li></ul>
<b>❖</b> I DO NOT ALLOW Tran Plastic Surgery LLC to discuss details of my medical records/financial records with anyone else but me.
Patient's Name:
Signature:
Date:

IF FOR ANY REASON, I AM NOT COMPLETELY SATISFIED WITH THE RESULTS OF MY SURGERY OR ANY CARE RECEIVED BY DR. BAOTRAM TRAN, OR ANY MEMBER OF HER STAFF, OR SURGERY CENTER'S STAFF, I WILL DISCUSS THIS MATTER WITH DR. BAOTRAM TRAN PERSONALLY. I WILL NOT POST NEGATIVE OR DEROGATORY COMMENTS ON ANY BLOG OR PUBLIC WEBSITE. IF I DO SO, I RESCIND MY HIPPA RIGHTS AND ALLOW DR. BAOTRAM TRAN AND HER STAFF TO RESPOND TO THE POSTING.

DO NOT SIGN THIS FORM UNLESS YOU HAVE READ IT AND FEEL THAT YOU UNDERSTAND IT COMPLETELY.

LEASE ASK ANY QUESTIONS YOU MIGHT HAVE BEFORE SIGNING.
ratient's name (or Guardian) :
ignature:
OATE:
, acknowledge that the surgeon will photograph me or medical purposes and the pictures will be a part of my medical record.  LALLOW Tran Plastic Surgery LLC, Dr. Baotram Tran, and its affiliate
to use my photographs to appear in filming, photographs, videotaping and/or interviews for public relations and advertising. I consent to unlimited use without compensation to me or my family member(s) in publications and/or websites, social media, news media reports, newspapers, magazine, television or radio, billboard or any type of advertising.
❖I DO NOT ALLOW Tran Plastic Surgery LLC to use my photographs to appear in filming, photographs, videotaping and/or interviews for public relations and advertising
atient's Name:
ignature:
lata.

# Patient Consent for Use of Credit Cards, Debit Card, and Financing and Disclosure of Protected Health Information

It may become necessary to release your protected health information to financial parties, credit card entities, banks, and financing companies, when requested, to facilitate your payment. Services that are performed at our practice paid with any payment forms including cash, zelle, credit card, debit card, or financing third party are not eligible for payment challenges after services are provided. By signing this form, I am irrevocably consenting to allow TRAN PLASTIC SURGERY LLC and Dr. Baotram Tran to use and disclose my protected health information to the Credit Card Entity, Bank, or Financing Company if they request such information to process a revoked payment or to process an account and assist with payment.

- I will not challenge such cash, credit, debit, or financing card payments.
- I agree that this non credit card challenge agreement is irrevocable.

Patient's Name:		
Signature:	 	
Date:		

### EMAIL, TEXT MESSAGING, & SOCIAL MEDIA MESSAGING AND COMMUNICATION CONSENT FORM

Tran Plastic Surgery LLC and its staff members shall be referred to throughout this consent form as "Provider"

# RISK OF USING EMAIL, TEXT MESSAGING, & SOCIAL MEDIA PLATFORM MESSAGING AND COMMUNICATION TO COMMUNICATE WITH YOUR PROVIDER:

Provider offers patients the opportunity to communicate by EMAIL, TEXT MESSAGING, & SOCIAL MEDIA PLATFORM MESSAGING AND COMMUNICATION. Transmitting patient information via this method(s) has a number of risks that patients should consider before using. These include, but not limited to, the following risks:

- Messages can be circulated, forward, and stored in numerous paper and electronic files.
- Messages can be immediately broadcast worldwide and be received by unintended recipients.
- Message senders can easily type in the wrong email address.
- Email is easier to falsify than handwritten or signed documents.
- Backup copies of messages may exist even after the sender or recipient has deleted his or her copy.
- Employers and online services have a right to archive and inspect messages transmitted through their system.
- Messages can be intercepted, altered, forward, or used without authorization or detection.
- Messages can be used to introduce viruses into the computer system.
- Messages can be used as evidence in court.
- There will be an unknown delay in response time to these types of messaging, and there are platforms where a preformed auto-response is used. DO NOT USE THESE METHODS OF COMMUNICATION IF YOU HAVE A MEDICAL EMERGENCY. IF YOU HAVE A MEDICAL EMERGENCY, CALL 911 OR IF YOU ARE ABLE, THEN SEEK MEDICAL HELP IN THE EMERGENCY ROOM

## <u>CONDITIONS FOR THE USE OF EMAIL, TEXT MESSAGING, & SOCIAL MEDIA MESSAGING AND COMMUNICATION:</u>

Because of the risks outlined above, Provider cannot guarantee the security and confidentiality of EMAIL, TEXT MESSAGING, & SOCIAL MEDIA MESSAGING AND COMMUNICATION, and will not be liable for improper disclosure of confidential information that is not caused by Provider's intentional misconduct. Thus, the patients must consent to the use of EMAIL, TEXT MESSAGING, & SOCIAL MEDIA MESSAGING AND COMMUNICATION for patient information. Consent to the use of these methods of communication includes agreement with the following conditions.

• All messages to or from the patient concerning diagnosis or treatment will be printed out and made part of the patient's medical record. Because they are part of the

- medical record, other individuals authorized to access the medical record will have access to those messages.
- Provider may forward messages internally to Provider's staff and agent necessary for diagnosis, treatment, reimbursement, and other handling. Provider will not, however, forward messages to independent third parties without the patient's prior written consent, except as authorized or required by law.
- The patient is responsible for protecting his/her password or other means of access to message communication of any method. Provider is not liable for breaches of confidentiality caused by the patient or any third party.
- Provider shall not engage in messaging communication that is unlawful
- It is the patient's responsibility to follow-up and/or schedule an appointment.
- Do not use any communication method that you feel is unsafe.
- If you do not want the public to see your comments or specific questions, do not post on social media. Communicate directly with the provider's office.
- There will be an unknown delay in response time to these types of messaging, and there
  are platforms where a preformed auto-response is used. DO NOT USE THESE
  METHODS OF COMMUNICATION IF YOU HAVE A MEDICAL EMERGENCY. IF
  YOU HAVE A MEDICAL EMERGENCY, CALL 911 OR IF YOU ARE ABLE, THEN
  SEEK MEDICAL HELP IN THE EMERGENCY ROOM

#### PATIENT RESPONSIBILITIES AND INSTRUCTIONS:

To communicate by EMAIL, TEXT MESSAGING, & SOCIAL MEDIA MESSAGING AND COMMUNICATION, the patient shall:

- Limit or avoid using his/her employer's computer.
- Inform Provider of changes in his/her email address
- Confirm that he/she has received and read the email from the Provider.
- Put the patient's name in the body of the message
- Include the category of the communication in the message subject line where applicable, for routing purposes.
- Take precautions to preserve the confidentiality of messages, such as using screen savers and safeguarding his/her computer password.
- Withdraw consent only by written communication to the Provider.
- Do not use any communication method that you feel is unsafe.
- If you do not want the public to see your comments or specific questions, do not post on social media. Communicate directly with the provider's office.
- There will be an unknown delay in response time to these types of messaging, and there are platforms where a preformed auto-response is used. DO NOT USE THESE METHODS OF COMMUNICATION IF YOU HAVE A MEDICAL EMERGENCY. IF YOU HAVE A MEDICAL EMERGENCY, CALL 911 OR IF YOU ARE ABLE, THEN SEEK MEDICAL HELP IN THE EMERGENCY ROOM

# TERMINATION OF THE EMAIL, TEXT MESSAGING, & SOCIAL MEDIA MESSAGING AND COMMUNICATION RELATIONSHIP

The Provider shall have the right to immediately terminate the messaging relationship with you, if determined in the sole Provider's discretion, that you have violated the terms and conditions set forth above or otherwise breached this agreement, or have engaged in conduct which the Provider determines to be unacceptable.

#### PATIENT ACKNOWLEDGEMENT AND AGREEMENT

I have read and understood the above information.

I have discussed with Dr. Baotram Tran or his/her staff and I acknowledge that I have read and fully understand this consent form. I understand the risks associated with the communication of email, text messaging, social media messaging and communication between Tran Plastic Surgery LLC, Dr. Baotram Tran, her staff and me, and consent to the conditions herein. I agree to the instructions outlined herein, as well as any other instructions that my Provider may impose to communicate with patients by the various methods listed. Any questions I may have had were answered.

Patient's Name:
Signature:
Date:
PHYSICIAN'S RELEASE AND ASSIGNMENTS
** IF YOUR INSURANCE REQUIRES A REFERRAL FOR YOU TO SEE DR. BAOTRAM
TRAN, IT IS YOUR RESPONSIBILITY TO PROVIDE OUR OFFICE WITH THE
REFERRAL. IF YOUR INSURANCE COMPANY DENIES PAYMENT – DUE TO NO
REFERRAL – YOU THE PATIENT AGREE TO PAY TRAN PLASTIC SURGERY LLC AND
DR. BAOTRAM TRAN IN FULL FOR ANY CHARGES INCURRED DURING YOUR VISIT. **
I understand that I am financially responsible for all charges incurred by me, and I agree that in the event that this account is referred to collections, to pay all collection expenses.
Patient's Name:
Signature:
Date:

### **INSURANCE RELEASE INFORMATION**

I HEREBY AUTHORIZE THE OFFICE TO RELEASE TO MY INSURANCE COMPANY ANY NECESSARY INFORMATION NEEDED TO FILE AND EXPEDITE PAYMENT ON MY CLAIM. I FURTHER ASSIGN ANY BENEFITS PAYABLE ON MY BEHALF TO DR. BAOTRAM TRAN. I UNDERSTAND THAT I AM FINANCIALLY RESPONSIBLE FOR ANY BALANCE NOT COVERED BY MY INSURANCE CARRIER.

Patient's Name:\_\_\_\_

Signature:
Date:
HOLD HARMLESS  I agree to indemnify and hold harmless the Provider and its trustees, officers, directors, employees, agents, information providers and suppliers, and website designers and maintainers from and against all losses, expenses, damages and costs, including reasonable attorney's fees, relating to or arising from any information loss due to technical failure, my use of the internet communicate with the Provider, and any breach by me of these restrictions and conditions.
Patient's Name:
Signature:
Date:

## CONSENT TO MANDATORY AND EXCLUSIVE JURISDICTION IN BROWARD COUNTY, FLORIDA

I understand that my doctors will do everything possible to provide quality medical care at all times. If I am not satisfied with the care received, however. Legal grounds exist to pursue a claim for damages; I expressly agree to submit to the jurisdiction of the courts located in Broward County, Florida, for any possible claim against my doctor or its staff or professional association and that Broward County, Florida shall be the exclusive jurisdiction for all claims of personal injury, negligence, or medical malpractice to the exclusion of any other courts or jurisdiction(s). I expressly agree that any disputes which arise between myself and my doctors, staff, or its professional association shall be governed in all respects by the laws of the state of Florida.

rauent Name:
Date of Birth:
Practice, doctor and/or supporting staff attending to the patient: Tran Plastic Surger LLC, Dr. Baotram Tran, and staff.
I have read, understand and agree with the above statement:
Date
Patient Signature: